

# Customer Care

We offer fast, individual advice! You have several options:

Our online support on the Internet:

**[www.siemens.com/  
mobilephonescustomercare](http://www.siemens.com/mobilephonescustomercare)**

We can be reached any time, any place. You are given 24 hour support on all aspects of our products. Here you will find an interactive fault-finding system, a compilation of the most frequently asked questions and answers, plus user guides and current software updates to download.

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press \*#06#), the software version (to display, press \*#06#, then **More**) and if available, your Siemens Service customer number.

You can also get personal advice about our range of products on our Premium Hotline:  
**United Kingdom ..... 0906 9597500**  
(0.75 £ per minute)

Qualified Siemens employees are waiting to offer you expert information about our products and installation.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

If repair work is necessary, please contact one of our service centres:

Abu Dhabi .....	0 26 42 38 00
Argentina .....	0 80 08 88 98 78
Australia .....	13 00 66 53 66
Austria .....	05 17 07 50 04
Bahrain .....	40 42 34
Bangladesh .....	0 17 52 74 47
Belgium .....	0 78 15 22 21
Bolivia .....	0 21 21 41 14
Bosnia Herzegovina .....	0 33 27 66 49
Brunei .....	02 43 08 01
Bulgaria .....	02 73 94 88
Cambodia .....	12 80 05 00
Canada .....	1 88 87 77 02 11
Chile .....	8 00 53 06 62
China .....	0 21 23 01 71 88
Colombia .....	01 80 07 00 66 24
Croatia .....	0 16 10 53 81
Czech Republic .....	2 33 03 27 27
Denmark .....	35 25 86 00
Dubai .....	0 43 96 64 33
Ecuador .....	18 00 10 10 00
Egypt .....	0 23 33 41 11
Estonia .....	6 30 47 97
Finland .....	09 22 94 37 00
France .....	01 56 38 42 00
Germany .....	0 18 05 33 32 26
Greece .....	80 11 11 11 16
Hong Kong .....	28 61 11 18
Hungary .....	06 14 71 24 44
Iceland .....	5 11 30 00
India .....	22 24 98 70 00 Extn: 70 40
Indonesia .....	0 21 46 82 60 81
Ireland .....	18 50 77 72 77
Italy .....	02 24 36 44 00
Ivory Coast .....	05 02 02 59
Jordan .....	0 64 39 86 42
Kenya .....	2 72 37 17
Kuwait .....	2 45 41 78
Latvia .....	7 50 11 18
Lebanon .....	01 44 30 43
Libya .....	02 13 50 28 82
Lithuania .....	8 70 07 07 00
Luxembourg .....	43 84 33 99
Macedonia .....	02 13 14 84
Malaysia .....	+ 6 03 77 12 43 04
Malta .....	+ 35 32 14 94 06 32
Mauritius .....	2 11 62 13

Mexico .....	01 80 07 11 00 03
Morocco .....	22 66 92 09
Netherlands .....	0 90 03 33 31 00
New Zealand .....	08 00 27 43 63
Nigeria .....	0 14 50 05 00
Norway .....	22 70 84 00
Oman .....	79 10 12
Pakistan .....	02 15 66 22 00
Paraguay .....	8 00 10 20 04
Peru .....	0 80 05 24 00
Philippines .....	0 27 57 11 18
Poland .....	08 01 30 00 30
Portugal .....	8 08 20 15 21
Qatar .....	04 32 20 10
Romania .....	02 12 09 99 66
Russia .....	8 80 02 00 10 10
Saudi Arabia .....	0 22 26 00 43
Serbia .....	01 13 07 00 80
Singapore .....	62 27 11 18
Slovak Republic .....	02 59 68 22 66
Slovenia .....	0 14 74 63 36
South Africa .....	08 60 10 11 57
Spain .....	9 02 11 50 61
Sweden .....	0 87 50 99 11
Switzerland .....	08 48 21 20 00
Taiwan .....	02 23 96 10 06
Thailand .....	0 27 22 11 18
Tunisia .....	71 86 19 02
Turkey .....	0 21 64 59 98 98
Ukraine .....	8 80 05 01 00 00
United Arab Emirates .....	0 43 66 03 86
United Kingdom .....	0 87 05 33 44 11
USA .....	1 88 87 77 02 11
Venezuela .....	0 80 01 00 56 66
Vietnam .....	84 89 20 24 64
Zimbabwe .....	04 36 94 24